



NSF Workshop Schedule

Saturday, April 26

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| 8:00-8:30 | Coffee |
| 8:30-8:45 | Welcome: Dr. Prem Paul, UNL Vice-Chancellor of Research and Economic Development |
| 8:45-9:15 | Overview of Workshop: Brian Bornstein, Tess Neal, Lisa PytlikZillig, Ellie Shockley, & Alan Tomkins. |
| 9:15-10:30 | <p><u>“Key Questions” Breakout Session I:</u> 7 tables corresponding to 7 key topic areas. People will go to their first- or second-choice topic table and discuss the issue with other people who are highly interested in the same issues. (Note: some topics have many interested people so we may break into subgroups). At 10:00, we will regroup and report on the group discussions.</p> <ul style="list-style-type: none">• <u>Definitions.</u> What is trust? How are “trust” and other “trust-related” constructs and dimensions similar and distinct? What barriers and remaining issues need to be resolved to achieve consensus on terminology and taxonomy? Is such a consensus even desirable? Do we need a single definition, or not?• <u>Differences: Trust Across Domains.</u> Can the same models of trust be applied across domains/subjects of inquiry? Or is trust in governmental authority fundamentally different from, say, trust in a business organization? If so, why?• <u>Disagreements.</u> Do we have theoretical disagreements about trust? Where do our disagreements (and agreements) lie? Are the disagreements more apparent than real? Can we identify areas of true agreement/disagreement, and how the disagreements might be resolved? Are there matters on which we need to “agree to disagree?”• <u>Maxims: Interdisciplinarity in Trust Research.</u> What can the various domains/disciplines that have studied trust learn from one another? For instance, what can government learn from business and organizational trust perspectives? What can business learn from trust and polarization in politics? How might insights from procedural justice research further understanding of trust in health care contexts and help patients engage in healthier behaviors? |

- Methods. What are the methodological and measurement challenges facing the field, and what can we do to address these issues? What are the pros (and cons) of efforts to achieve convergent validity?
- Domains: Interpersonal and Institutional Trust. How does institutional trust differ from interpersonal trust? How does the fact that institutions are composed of people complicate distinguishing between institutional and interpersonal trust? What facets of trust are most important for understanding institutional vs. interpersonal trust? How do these distinctions matter for future trust research?
- The Upsides and Downsides of Trust. What do we know, and where can we go from here regarding integrating the optimistic and pessimistic sides of the trust literature? How and why does this discussion matter for the science of trust and future trust research?

10:30-10:45 Break

10:45-11:15 **“Coffee Klatsch” Generating Research Collaborations Event:** Participants will be randomly assigned to groups of 2-3 and asked to generate/discuss ideas for how their areas of research might overlap or provide new insights about the field of trust research.

11:15-12:15 **“Data/Theory Blitz” Session I** (5 minute presentations followed by discussion/questions):

- Moderator: Peter Ping Li
 - Ellen Cohn – Adolescents and Emerging Adults: Trust, Legal Socialization, and Behavior
 - Jacinta Gau – Measurement of Legitimacy
 - Mike Gruszczynski – Trust Across Domains; Measurement; Methods
 - Jooho Lee – Trust in Government
 - Guido Möllering – Trust and Calculativeness
 - Eric Uslaner – Moral Foundations of Trust

12:15-1:30 **Lunch and Presentation:** Opportunities for Trust Funding by NSF: Law & Social Sciences Program

1:30-2:20 **Themed Session** (15-minute presentations followed by discussion/questions): *Trust in policy-relevant social science & Trust in policy-relevant natural science*

- Participants: Dan Kahan & Rob MacCoun
- Discussant: Mark Lubell; Moderator: Beth Theiss-Morse

2:20-3:15 **Themed Roundtable** (5 minute presentations, followed by discussion/ questions): *What is “trust” and how should we measure it?*

- Participants: Bill McEvily, Guido Möllering, David Schoorman
- Moderators: Joseph Hamm & Lisa PytlikZillig

3:15 – 3:30 Break

3:30-4:00 **Themed Roundtable** (5 minute presentations, followed by discussion/ questions):

Legitimacy of elected vs. appointed officials and institutions

- Participants: Jordan Smith, Benjamin Woodson
- Moderator: Karen Hegtvedt & Steve Shepherd

4:00-5:30

Themed Discussion:

Real world trust applications: How can institutions could benefit by knowing about trust (judiciary, municipalities, etc.)? How do we advance the field so that it addresses the Qs/issues that confront you in your work?

- Participants:
 - Mayor Chris Beutler (City of Lincoln)
 - Christie Emler, M.D. (Associate Chief of Medicine, Veterans Admin)
 - The Honorable Susan Gauvey (Magistrate, United States District Court, District of Maryland)
 - The Honorable Mike Heavican (Chief Justice, Nebraska Supreme Court)
 - Rick Hoppe (Chief of Staff, City of Lincoln)
 - The Honorable Steve Leben (Kansas Court of Appeals)
 - Other pending invitations
- Discussant: Mitch Herian; Moderator: Alan Tomkins

Sunday, April 27

- 8:00-8:40 **“Coffee Klatsch” Mentoring Speed Dating Event:** Mentees will pick “tickets” to speak with eminent trust researchers who will serve as informal mentors in this brief meeting. Mentees will have approximately five minutes to speak with the mentors they select before we ring a bell and ask people to switch tables. Potential topics of conversation will be suggested (e.g., “careers in trust research,” “how to choose appropriate methods for your trust research,” and/or “how to report findings to make scientific advances and practical impact”), but conversations may evolve organically depending on the interests of the mentor-mentee teams.
- 8:40-9:15 **Themed Roundtable** (5 minute presentations, followed by discussion/questions):
Procedural justice theorizing
- Participants: Larry Heuer, Jonathan Jackson, Twila Wingrove
 - Discussant/Moderator: Rick Trinkner
- 9:15-10:15 **“Data/Theory Blitz” Session II** (5 minute presentations, followed by discussion/questions):
- Moderator: Kyle Irwin
 - Edoé Agbodjan – Trust Dynamics as a Threat and an Opportunity for Financial Inclusion: A View From Africa
 - Christina Breuer – The Role of Trust in Virtual Teams
 - Celeste Campos-Castillo – Trust, Privacy, and Confidentiality in Health Care
 - Monica Peek – Physician Trust, Perceived Discrimination & Patient-Provider Relationships Among African Americans with Diabetes
 - Oliver Schilke – Sources of Alliance Partner Trustworthiness: Integrating Calculative and Relational Perspectives
- 10:15-10:25 Break
- 10:25-11:00 **Themed Roundtable** (5 minutes presentations, followed by discussion/questions):
Trust in Healthcare Contexts
- Participants: Celeste Campos-Castillo, Michelle M. Fleig-Palmer, Monica Peek
 - Moderators: Tess Neal & Ellie Shockley
- 11:00-12:00 **“Key Questions” Breakout Session II:** 7 tables (or more) corresponding to 7 key topic areas. People will go to their first- or second-choice topic area and discuss the issue with other people interested in the same issues (see above, 9:15am Saturday).
- 12:00-12:45 **Working Lunch Break:** Continue “breakout” discussions or engage in any other discussions/collaborations as desired. Also, potentially work on ideas/collaborations for workshop volume.
- 12:45 Closing remarks (Brian Bornstein & Alan Tomkins) & NSF Workshop survey (Tess Neal & Ellie Shockley)
- 1:00 Workshop concludes